

Crumar Mojo Desktop – Firmware update instructions

Please follow these simple steps:

1. If you don't have it already, buy a USB Thumb Drive, possibly a good quality one, sized 8, 16 or 32 Gb that is more than enough for our purpose (not greater than that). A good choice is a *Kingston Datatraveler* or similar. Don't use bulk / unknown / gadget drives. If you just bought it brand new, you don't need to format it. Otherwise, you should make sure that it's formatted in **FAT32**, not FAT16, not exFAT, just FAT32. If you use a Mac computer, don't format it from the Mac, or make sure that you're formatting it in FAT32 format. You could download the official *SD Formatter* utility from www.sdcard.org and use that for safety.
2. Plug the Thumb Drive into a free USB port of your computer.
3. Download the latest firmware release from www.crumar.it/support
The firmware is distributed in a zip file, download it onto your computer's desktop.
4. Unzip the downloaded file. You should find a file named **MojoDesktop.upd**
Copy this file in the root directory of your USB Drive. The "root" is outside of any folder. It doesn't matter if there are other files in the drive, but it's important that the update file is in the root and that it's named exactly as shown above, so just make sure that your operating system has not added any unwanted extension.
5. Safely unplug this drive from your computer. Safely, please. Don't pull it before you have unmounted the drive using your OS specific method. On a Mac, drag the drive icon on the trashcan icon. On Windows, there's an icon in the tray bar next to the clock, on the bottom right side of the screen, click on it and follow the menu.
6. Make sure the Mojo Desktop is on and running. Plug the drive into one of the two **SYSTEM USB** ports on the back of the instrument and wait a few seconds.
7. From the home page, tap on **GLOBAL**, then **FILES**, scroll down one page and tap on **Update Firmware**. A pop-up message asks if you're ready to run the update, tap **YES** and wait. You should not touch anything on the control panel nor send any messages from external MIDI equipment. The complete update process should take no longer than 10 seconds, even as little as 2 seconds, after then the screen goes black for a short while and comes back again with the home page and a notification showing the new firmware version number.
8. You can now unplug your USB drive from the Mojo Desktop.

In case you experience any troubles during the update process, please contact immediately your dealer or the official Crumar customer support from www.crumar.it/support

In case your instrument is acting erratically or not working properly, Crumar strongly discourages you from posting pictures of it to social media or to user discussion groups. Rather, if you want to be sure to receive the support you deserve, you're invited to use the official "channels"; i.e. to contact your dealer or Crumar. Sometimes, a quick look at the instruction manuals also helps a lot.

Have fun with your Crumar Mojo!